

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 06<sup>th</sup> day of August' 2024**

**C.G.No.87/2024-25/Nellore Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Sri. B. Penchalaiah, Kanuparthipadu,  
Nellore District.

Complainant

***AND***


1. Dy. Executive Engineer/O/Nellore ( R )
2. Executive Engineer/O/Nellore ( R )

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 05.08.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

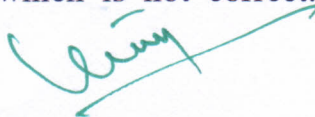
01. The complainant filed the complaint during Vidyut Adalat conducted at Nellore on 08.07.2024 stating that he applied for name change of



their service connection but the respondents asked him to pay arrear CC charges against the service.

**02.** The said complaint was registered as C.G.No.87/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the agricultural service connection SC.No. 3511417000310 was permanently dismantled long back due to non-payment of CC charges and now the complainant since he purchased the land in which the service connection previously was in existence and requested for regularization of the said service connection for which they asked him to pay a sum of Rs.7,779/- towards arrear CC charges but he is not paying the same.

**03.** Heard respondents through video conferencing. The complainant remained absent. It seems that the service connection in question was under bill stop since September'2014 and kept under permanent dismantlement from June'2021 and the complainant purchased the said land subsequently and as such if he wants regularization of the said service connection, he has to pay the arrear CC charges but it seems that the complainant is seeking for regularization without payment of arrear CC charges which is not correct. Hence, the



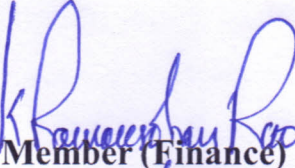
complainant is advised to pay the arrear CC charges, on which the respondents are directed to regularize the service connection.

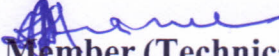
Accordingly, the complaint is closed. There is no order as to costs.

04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website [vidyutombudsman.ap.gov.in](http://vidyutombudsman.ap.gov.in).

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06<sup>th</sup> day of August'2024.

  
CHAIRPERSON

  
Member (Finance)  
06/08/2024

  
Member (Technical)

  
Member (Independent) 6/8/2024

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate  
Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot**

**No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent  
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu  
Road, Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**

*Copy*  
*06/08/24*